

Booking and Cancellation Terms

Dear Guests, please read the rules set out below carefully.

Once confirmed, each reservation constitutes a contract in accordance with current Italian law.

The contract is binding on the person making the reservation and on all other persons mentioned in it, including minors.

RESERVATION:

It is possible to submit a booking request and wait for our confirmation response.

Following your request, you will receive a non-binding price offer. The reservation is considered confirmed only after our written communication stating the total price of the stay and upon payment of the deposit, which must be made no later than 3 days from our confirmation. If payment is not received within the required timeframe, the reservation will be considered null and void.

Confirmation of the reservation implies acceptance of our cancellation and deposit terms.

Upon arrival, a valid identification document must be presented for each guest.

To make any changes to a confirmed reservation, it will be necessary to contact the property, which will do its best to accommodate the request.

Reservations are accepted only for a minimum stay of 7 nights.

PAYMENT:

A deposit (excluding tourist tax) is required within no later than 3 days from the date of receipt of the booking confirmation. If the deposit is not received by the indicated deadline, the reservation will be considered null and void.

The balance (excluding tourist tax) is due no later than 15 days before the check-in date, unless otherwise specified; in the event of non-payment of the balance, the reservation will be cancelled.

If the balance of the reservation is due upon arrival, as specified in the booking confirmation, the amount must be paid at the time of arrival.

The amount of the deposit is equal to 30% of the total stay.

Accepted payment methods: Cash (within the limits permitted by law), Bank transfer, Credit card.

CANCELLATION POLICY:

Cancellations must always be communicated in writing.

If the reservation is cancelled or modified **more than 30 days** before the check-in date, the deposit will be fully refunded.

If the reservation is cancelled or modified **within 15 to 30 days** before the check-in date, 50% of the deposit will be refunded.

Any cancellation made **within 15 days** of the check-in date, for any reason, will not entitle the guest to any refund, either partial or full, of the amount already paid for the stay.

No refund will be given to guests who choose to interrupt their stay after it has begun; in this case, the guest remains obliged to pay the full amount agreed upon at the time of booking.